

REPAIR ESTIMATES:

For a minimum estimation fee of \$125, Daisy will quote all non-warranty repairs. If the repairs are authorized by purchase order, the estimation fee will be applied to the repair costs. If the repairs are not authorized, the estimation fee will be billed and the equipment will be returned, freight collect. Any Material and/or components not claimed by customer within 90 days from Repair Estimate Notification will be scrapped according to Daisy's normal procedures.

NON-ESTIMATE REPAIRS:

Daisy can, at the customer's option, perform repairs without estimate on a time and materials basis. This requires a PURCHASE ORDER or an AUTHORIZED SIGNATURE from the customer. When the equipment is repaired and shipped, the customer will be invoiced at Daisy's standard materials and labor rates.

SHIPPING:

All equipment returned to Daisy for warranty or non-warranty repair must be shipped prepaid and fully insured F.O.B. Daisy's warehouse. The enclosed RMA labels MUST be attached to ALL returned containers. All eval/demo equipment belonging to Daisy, Inc. must be returned within 60 days of shipment, freight prepaid and fully insured, in order to be credited, unless other arrangements are made.

PACKING:

All equipment must be returned to Daisy in original shipping containers or those purchased from Daisy for this purpose; contact Customer Service for pricing. ALL SHIPPING RETAINING HARDWARE MUST BE INSTALLED. Daisy will NOT be responsible for shipping damage from improper packaging. Customers must disclose, in writing, all potential hazardous materials contained in packing. Daisy reserves the right to reject any shipment if any of these conditions are not met.